

Headlines	
Good performance or trends	Areas of concern or in need of improvement
2013/14 Q2	2013/14 Q2
<p>Improved Community Infrastructure: - The % of homes built on previously developed sites has increased.</p> <p>Healthy Sustainable Communities: - Number of homeless households in temporary accommodation, including those with dependent children has reduced. Number being accepted as homeless is significantly down on last year, due to effective prevention work. Both of these are in contrast to the national trend.</p> <p>Safer Inclusive Communities: - Crime forecast figures show a positive trend, with a predicted decline of 5% compared to last year. Hate crime is predicted to decline for a fifth year.</p>	<p>Big York Survey results 2013 shows that satisfaction with their local area has declined from 91% to 83%. % of residents who agree they can influence decisions affecting their local area has declined from 29% to 24% and those who agree that people get on well from different backgrounds has reduced from 73% to 58%. % of residents who have given unpaid help to groups, clubs or organisations had reduced from 26% to 12%.</p> <p>Healthy Sustainable Communities: The number of homeless preventions is slightly down on the exceptionally high numbers seen in the last two years, due to customers receiving effective advice and assistance at first contact, reducing the number formally presenting.</p> <p>Safer Inclusive Communities: - The level of “domestic” incidents are forecast to be higher in 2013-14 than for the last three years of available data . Repeat incidents are also forecast to be higher but could in part be the result of improved recording.</p>

Improved community infrastructure

Summary progress related to this theme:

Flood risk management Strategy is in progress, A MULTI-million pound scheme to help protect around 300 residents' homes and businesses from the risk of flooding is now underway in the Water End area of York. The £3.2m scheme is a partnership between the council and the Environment Agency and follows extensive public consultation by the Agency over the past two years. The council has contributed £1m towards the work which will greatly reduce the risk of a recurrence of the 2012 flooding and leakages in the Water End area of the city.

Make Best Use of Housing Assets Completed Direct exchanges are 70% up on the same point last year. An inter-landlord direct exchange event being held in Housing Week. To enable people to downsize the policy on Direct Exchanges and transfer concerning rent arrears has been relaxed. Tenants with low level arrears can exchange if they are affected by the bedroom tax providing they demonstrate a commitment to reducing their debt.

The first 5 loft conversions are in progress, and alternative methods of delivery being reviewed by Housing and Building Maintenance.

The two new affordable housing developments at Water Lane, Clifton and Beckfield Lane, Acomb will include apartments prioritised for households wishing to 'downsize' from their current council/housing association homes.

Improving standards in York's private rented accommodation sector. The council is supporting a new projects whereby landlords and/or agents can sign up to the voluntary YorProperty scheme and will be given accreditation if they agree to meet certain standards. The scheme aims to provide landlords with information and skills to build successful businesses and help tenants identify safe, high quality accommodation.

Bring Empty Properties back into use In progress and on target to deliver 30 empty homes back into use. The first Compulsory Purchase Order is being progressed, working closely with the legal team to ensure this is successful.

Deliver the Get York Building programme 6 major sites are being progressed, aiming to meet the target of between 50 and 70 new council homes by 2015.A £2 MILLION scheme to build 18 affordable homes in Elvington is currently being developed by York Housing Association for people with a local connection and in housing need. The scheme is due for completion in August 2014.

Community Stadium The completion of the York Community Stadium is now expected to be early 2016, from an initial estimated completion date of Summer 2015.The delayed start on site was due to the enabling retail development at Monks Cross due to ecological reasons - the re-housing of the Great Crested Newts and the unseasonably cold Easter this year - saw a knock-on affect to the Stadium build timescales.

Performance	09/10	10/11	11/12	12/13	13/14 Latest	Target	Trend
% of resident who feel satisfied with York as a place to live	87% (09/10 Talk About)			92%	89%	Increase	Decrease
% of resident who feel satisfied with their local area as a place to live	86% (09/10 Talk About)			91%	83%	Increase	Decrease

Performance 2013/14 Q2 - Priority: Build Strong Communities

Number of council homes let by direct exchange	116	164	199	216 (84 Apr-Aug)	146 (Apr-Aug)	tbc	Increase
% of new homes built on previously developed land	95.9%	86.9%	68.6%	73.0%	86.4% (Apr-Aug)	65%	Increase
Customer satisfaction that the quality of streets/public places is improving				63%	49%	Increase	Decrease
Customer satisfaction on how we work to improve green spaces				60%	48%	Increase	Decrease

Community Cohesion / Engagement

Summary progress related to this theme:

Work is underway following feedback from the peer assessment and the revised working model (June 2013) in developing a BSC operating model. This outlines key components that can be transported to other directorates to engage and empower communities in the co production and co delivery of services.

Respond to Voluntary Sector Strategy – The strategy, together with a refreshed Compact is in discussion with the Chief Executive of CVS .

Consultation and Engagement Toolkit Consultation and engagement forum put together a CYC staff event. A "one stop" page has been developed on the new intranet. This provides guidance on what good consultation looks like and collates all relevant information in one place including DisabledGo, how to produce easy read guides, how to complete a CIA and a consultation checklist.

Several initiatives to promote the volunteering offer are underway, through engaging with communities in SMARTER York, management of parks and volunteering in sports. The council also held a Staff Volunteering Fair in June, with plans to hold a similar event at Hazel Court in December 2013 The next stage is to complete the self-assessment to formally work to the Charter and to provide a baseline for taking volunteering forward.

Transition plan for libraries & archives. A report was considered by Cabinet on 16 July 2013. Implementation on track for 1 April 14.

Transfer Community Centres to community management Assessments are being undertaken to establish the business potential for each centre to become self sufficient under local community management. A restructure of staffing at Burton Stone Community Centre has been completed reducing costs by 50% without any reduction in opening hours.80% health check completed. Started staff restructure at Foxwood Community Centre.

Support for community groups managing parks Plans are in place to develop this, allowing communities more say over the management and development of their local parks. A series of engagement meetings is ongoing to identify opportunities and volunteers.Rowntree Park, West Bank Park, Clarence Gardens, Glen Gardens and Rawcliffe Country Park have each been awarded the right to fly the Green Flag.The national award, handed out by environmental charity Keep Britain Tidy, recognises and rewards the best parks and green spaces across the country. A Green Flag flying overhead is a sign to visitors that the space boasts the highest possible standards, is beautifully maintained and has excellent facilities.

Performance	09/10	10/11	11/12	12/13	13/14 Latest	Target	Trend
% of residents that agree that York is a place where people from different backgrounds get on well together	79.4% (08/09 Place Survey)			73%	58%	Increase from 2008/09 baseline	Decrease
% of residents who feel its important for them to feel part of their local community				70%	74%	No target - context setting	N/A
% of residents that feel strongly that they belong to their local community	55.1% (08/09 Place Survey)			55%	54%	Increase from 2008/09 baseline	Stable
% of CYC residents stating it's important residents can influence decisions in their local				75%	86%	No target - context setting	N/A
% of CYC who agree residents can influence decisions	31.7% (08/09 Place Survey)			29%	24%	Increase from 2008/09 baseline	Decrease
Proportion of York residents who give unpaid help at least once a month	23% (08/09 Place Survey)	N/A	N/A	26%	12%	Increase from 2008/09 baseline	Decrease

Healthy Sustainable Communities

Summary progress related to this theme:

Community Learning Trust - Final consultation documents are with partners for comments. Schedule for the formation of the new partnership is on time.

Cheap & illicit tobacco team. Intelligence about illegal sales of alcohol and tobacco to under 18s has been received and test purchase operations are planned for October half term.

Promote sustainability of sport. As part of the Community Activation Fund a package of support and opportunities for sports groups across the city to access is in development. A Needs Analysis around coach and volunteer development is underway. The results of this will inform the Coach Education package which from October to March.

Development of sport and health opportunities. Section106 contributions have been used to draw down funding from external sources of sport and physical activity provision. Sport England funding of £50k has been confirmed for Acorn playing pitches to match £15k club funds and £15k 106 funding. MOD funding has also been applied for to support the Streusel sports club project to refurbish and extend the club house. Two post funded by the inclusive Sport Fund are developing initiatives to increase participation in Just 30 targeted at those over 50 and those with disability. Following on from the Olympic legacy and looking to Tour De France a Sky Ride event has been organised for Saturday 14 Sept to increase cycling participation.

Through the Dementia Without Walls Group a Dementia Awareness Workshop with Sports Coach UK was undertaken which has led to the development of the 'How to deliver engaging sessions for adults with Dementia'. Links have been developed with the Cancer Care Centre and specific cancer rehabilitation gym and circuit classes have been developed. For those suffering from mental health issues badminton come and try sessions are offered and York MIND have been supported in the delivery of supported gym sessions at Energise.

Homelessness - The number of homeless households living in temporary accommodation and those with dependent children has improved from the position at the end of Mar 2013, but does not quite meet our ambitious target. This improvement is particularly significant in the light of a 9% increase nationally, in the current challenging economic climate. Although figures for households prevented or relieved from homelessness has declined from last year, this is partly a result of data collection issues, and partly due to the presence of a dedicated Housing Options Worker in the Customer Centre, who is able to offer advice and assistance and reduce the numbers being recorded as needing more active intervention.

Progress on the Healthy schools programme has been undertaken. York has 100% of Schools with Healthy Schools Status and two schools with Enhanced status. The Healthy Schools programme covers four themes: Emotional Health and Wellbeing, Personal, Social and Health Education (PSHE), Physical Activity, and Healthy Eating.

Results from the National Child Measurement programme for childhood obesity show that the percentage of reception children recorded as being obese has increased to 8.53% from 7.5%. The percentage of children in year 6 recorded as being obese has also increased to 16.13% from 14.7%. Intervention programmes are to be targeted to reduce childhood obesity, including working with Early Years and Nursery settings, and working with Children's Centres.

City of York Council's HEAL (Health, Activity, Exercise and Lifestyle) Programme has recently been expanded to enable more people with medical conditions to live a more active lifestyle. The exercise referral scheme has been extended to a further venue. A cancer specific exercise class has also been introduced and a fully trained instructor with specialist cancer qualifications gives patients who are having, or who have had, cancer treatment a personal screening assessment. Based on this a personal exercise programme is developed

Performance	09/10	10/11	11/12	12/13	13/14 Latest	Target	Trend
Number of homeless households in temporary accommodation SNAPSHOT	79	94	93	99	92 (at Q1)	90	Decrease
Number of homeless households with dependent children in temporary accommodation SNAPSHOT	39	51	53	47	44 (at Q1)	N/A	Decrease
Number of households for whom positive action has prevented homelessness	1076	631	993	746 (210 Q1)	166 (at Q1)	696	Decrease
Number of 16-17 year olds accepted as homeless	31	40	20	2 (1 at Q1)	0 (at Q1)	20	Decrease
Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List)	3060	3308	3972 (definition changed)	4692	2420 (Q2)	N/A	Decrease
Current council tenant arrears as % of annual rent due	1.80%	1.63%	1.55%	1.62% (2.81% Q2)	2.83% (at Q2)	1.95% at Q2	Stable
% of rent collected (including current arrears brought forward)	97.41%	97.77%	98.00%	97.9% (94.49% at Q2)	94.69% (at Q2)	96.49% at Q2	Stable
% of CYC residents who think they are healthy	78.7% (08/09 Place Survey)			87%	Question not asked	Increase from 2008/09 baseline	Increase

Communities where young people flourish

Summary progress related to this theme:

Promote overall improvements in mental & physical health for young people. A pilot survey is currently being carried out in all schools and in community settings. To establish the level of young people's substance misuse and to establish young people's health related behaviours. External fixed term Funding obtained for targeted Young peoples officer to be appointed by September 2014.

Provision of co-ordinated SAL opportunities for LAC. Ongoing programme of activity brokerage for sessions at voluntary sports clubs, Energise and Yeardeley swimming pool.

Safer Inclusive communities

Summary progress related to this theme:

Consult on late night levy Consultation on the ' late night levy ' is underway, completing October 13. On completion of consultation a report will be presented to Cabinet in December 13, followed by request for full council approval 2 weeks later. If agreed, late night levy would be implemented April 2014 and would provide funding for additional city-centre night time resources.

Gypsy and Traveller Strategy has been completed and approved by Cabinet in June 2013.

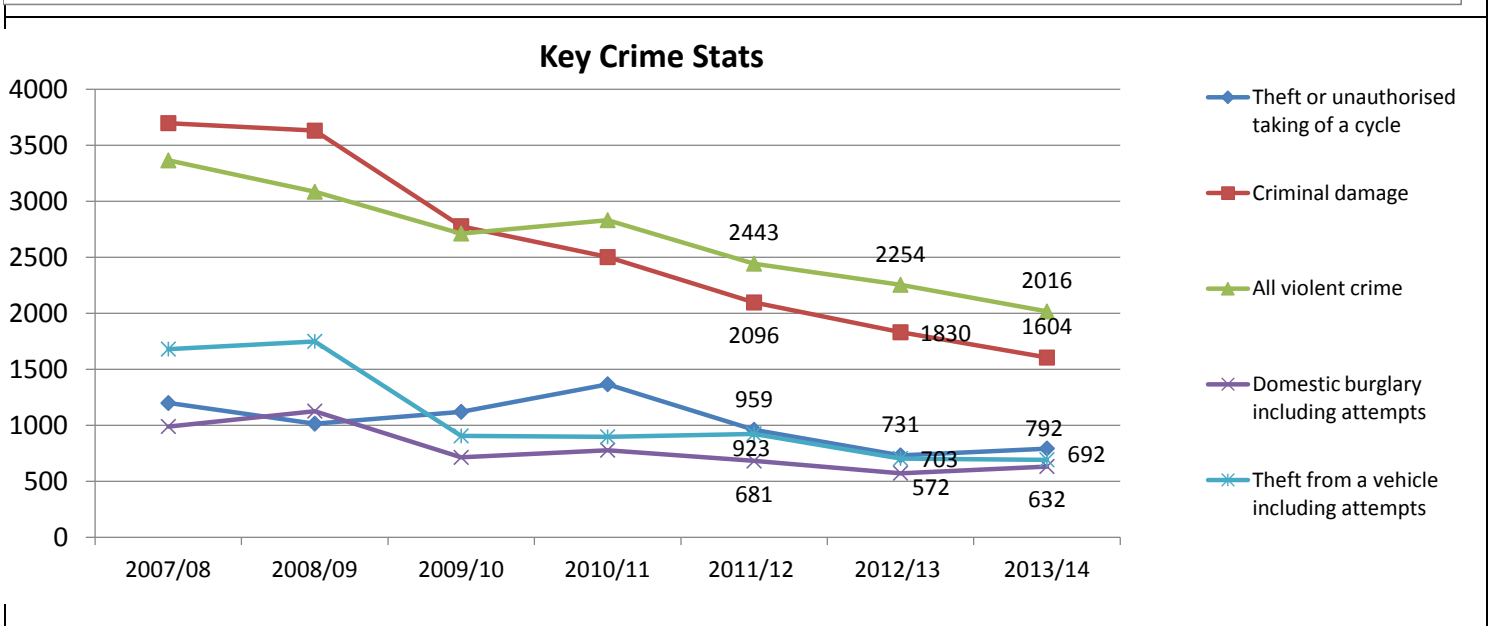
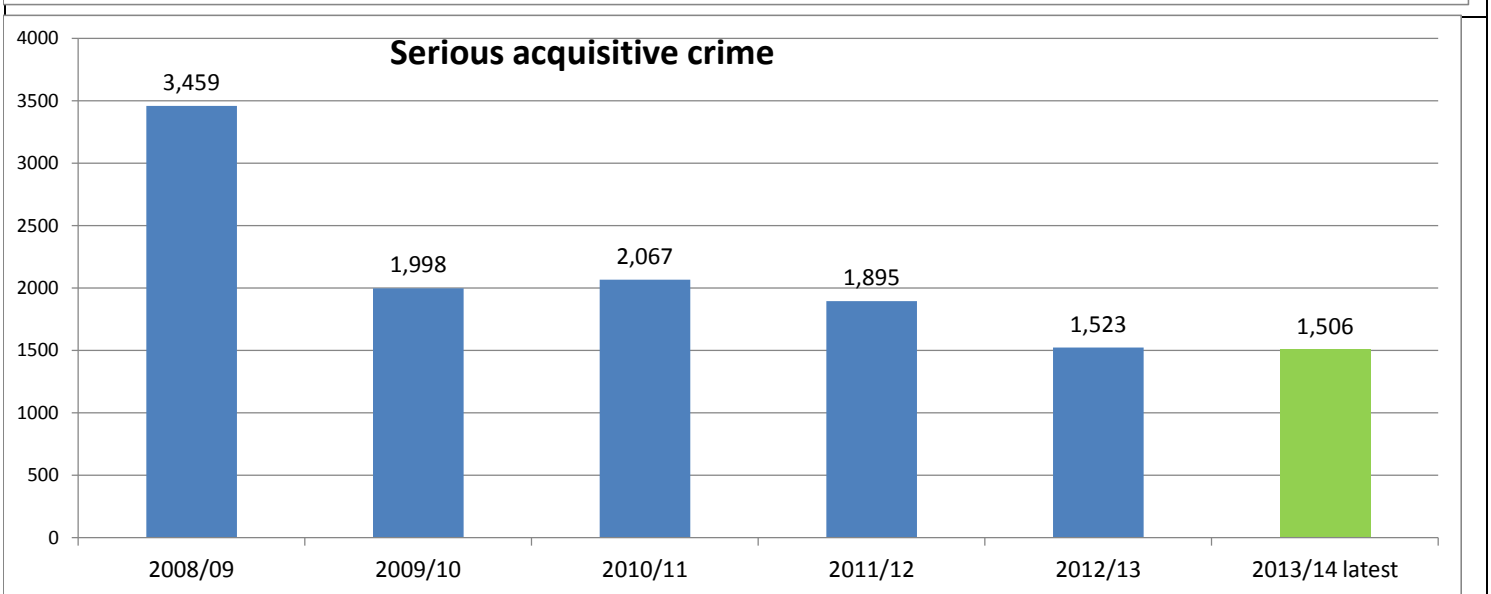
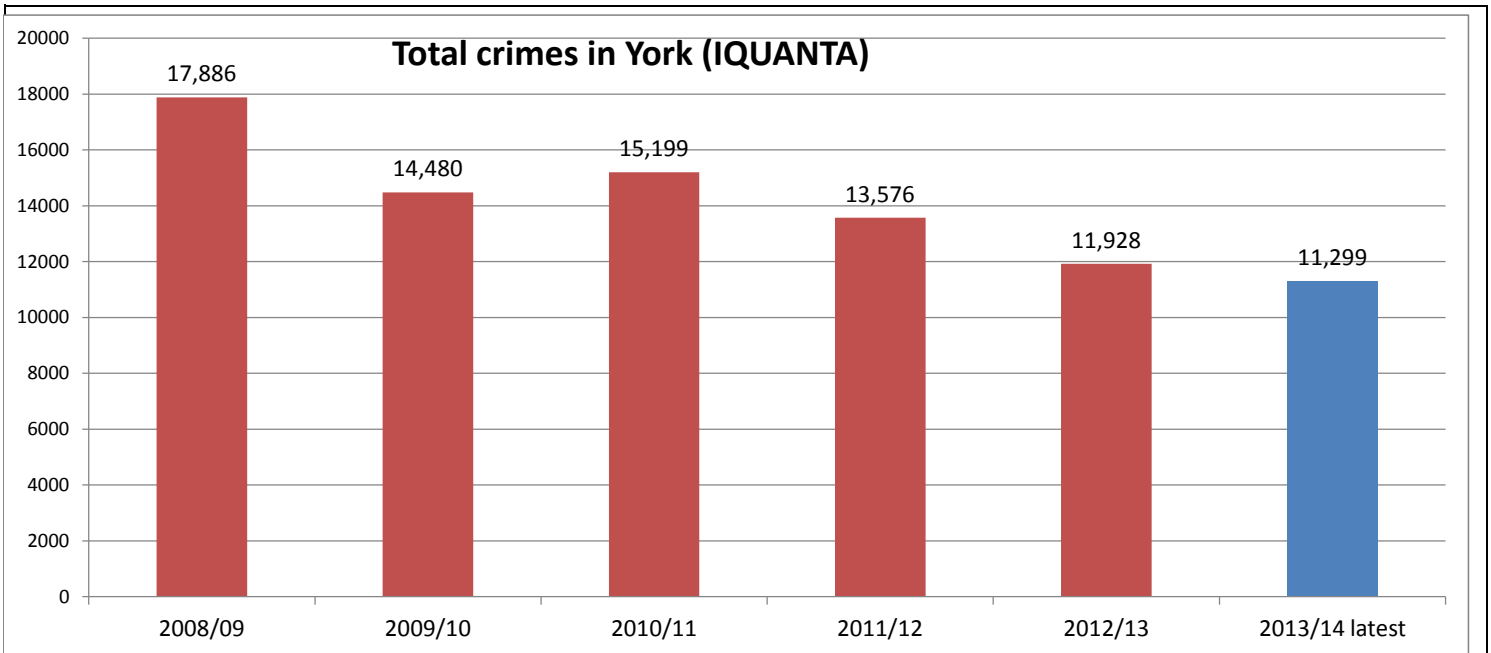
Crime Forecast figures from IQUANTA show total crime in York is predicted to drop by 5% compared to 2012-13. One area to watch is the levels of "domestic" incidents which are forecast to be higher in 2013-14 than each of the last three years of available data. There is no geographic pattern in York at this stage to the rise in incidents. The level of repeat incidents are also forecast to be higher for 2013-14, showing a long-term pattern of slow increase from 2008-09, but some of this can be put down to improved data recording. The council is looking to adopt a stronger early intervention and prevention approach across services to ensure intelligence is more widely shared so early action can be taken. Hate Crime is forecast to continue to decline. In the first quarter of 2013/14 there have been 21 recorded incidents, 19 in respect of race and 2 concerning sexual orientation.

Fairness and Equalities Board established - Two meetings have taken place and chair appointed. Board agree priorities for focus
Excellent in Equalities assessment CMT report in July, mock peer challenge scheduled for Jan 14 followed by peer review May 2014
 Increase Community Resilience - Event took place early Oct 2014

Joint delivery model for Community Safety - Project board established to explore the feasibility for establishing a Multi Agency ASB Hub based at West Office

Performance	09/10	10/11	11/12	12/13	13/14 Latest	Target	Trend
Percentage of residents who agree York is a safe city in which to live	75%	N/A	N/A	74.4%	80%	No Target	Increase
Percentage of residents who agree their local area is a safe place to live	75% (09/10 Talk About)	N/A	N/A	78.50%	79%	No Target	Stable
% that think CYC/partners are doing well at reducing crime and anti social behaviour (This question was worded differently in the Place Survey)	29.2% (08/09 Place Survey)	N/A	N/A	56%	48%	No target - context setting	Decrease
% if CYC residents think CYC/partners are working well to make communities safer	N/A	N/A	N/A	54%	45%	No target	Decrease
	Forecast for whole year based on latest data						
All Crime (from IQUANTA)	14,480	15,199	13,576	11,928	11,299	13,756	Decrease
Criminal ASB recorded	13,012	12,927	12,550	10,381	10,754	12,361	Increase
Environmental ASB recorded	3,291	3,227	3,574	3,511	3,618	3,126	Increase
All violent crime	2,712	2,831	2,443	2,254	2,016	2,576	Decrease
Hate crime	169	152	106	95	84	169	Decrease
Domestic violence incidents	2,840	2,488	2,218	2,476	2,612	2,840	Increase
% of repeat victims	33%	31%	23%	34%	37%	30%	Increase
Average days taken to remove obscene graffiti	0.70	0.98	0.97	0.78	0.56	2 days	Decrease
Average days taken to remove non-obscene graffiti	0.74	1.94	1.04	1.19	0.83	4 days	Decrease
Average number of days taken to repair a street lighting fault. (SLA = 2 days)	0.26	0.16	0.49	0.42	0.51	2 days	Increase

Performance 2013/14 Q2 - Priority: Build Strong Communities



Key Areas of Focus

- Increase level of community leadership, engagement and involvement
- Communities will increasingly shape and deliver services
- A strong voluntary sector with more volunteering opportunities
- We will establish an appropriate infrastructure including housing, leisure, schools and businesses, supporting opportunities for capacity building, work and enterprise
- Through leisure facilities procurement, we will create a mix of modern leisure facilities that meet customer expectation and are commercially sustainable.
- Increase Housing provision and make best use of existing stock
- Empowering young people to get actively involved
- Support Young People to be Healthy and Active
- Committed to fairness and equality in everything we do
- Work in partnership to make the City feel safer
- Work to support a Safer Evening Economy
- Zero tolerance for those who seek to exploit our residents
- Tackle health inequality, increase life expectancy, live a life free of disability
- Maximise potential of a Health and Wellbeing Workforce across the Council, partners, business and voluntary sector
- Increase the network of community wellbeing opportunities
- Support harm prevention

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